

This is the text-only version of the Easy English document:

Reasonable and necessary supports

This factsheet is about the National Disability Insurance Scheme and reasonable and necessary supports.

The National Disability Insurance Scheme is called the NDIS.

The NDIS is a new way to help people with a disability get

- care
- supports.

You might already get money to pay for care and supports. For example, from Medicare.

The NDIS will now pay for some of your care and supports.

Reasonable means something that is fair.

Necessary means something you **must** have.

The NDIS pays for reasonable and necessary supports.

What is reasonable and necessary for you?

Everyone has different support needs.

The NDIS will work out what supports you need.

We make sure that the supports are

- related to your disability
- useful
- good value.

We look at the help and supports you already have. For example, you get help at home.

Then we work out what supports are reasonable and necessary for you.

What the NDIS pays for

The NDIS pays for different supports for different people.

The supports must help you

- be more independent. For example,
 - changes to your car
 - changes to your house.

- join in the community. For example,
 - get a job
 - join a group.

- get services you need. For example,
 - transport
 - a support worker to help you at home
 - therapy, like speech pathology.

- get equipment and aids you need. For example,
 - a wheelchair
 - a communication device.

What the NDIS does not pay for

The NDIS will say **no** to things that are **not** related to your disability.

For example, the NDIS will **not** pay for things that everyone has to pay for like

- food
- electricity
- movie tickets.

The NDIS will **not** pay for things that might hurt you or other people.

The NDIS will **not** pay for things that other parts of the government already pay for.

For example, Medicare already pays for

- x-rays
- blood tests.

What happens when you join the NDIS?

You will get an NDIS support plan.

The NDIS will help you make your NDIS plan.

The plan will say what supports you will get.

You can choose the supports. For example,

- someone to help you cook meals
- a new wheelchair.

You can choose who gives you supports.

For example, you can choose the disability service provider.

Sometimes it is hard to choose supports. Someone might

- help you

or

- make decisions about supports for you.

We want your support plan to be right.

We want you to get the right care and supports. The supports you need might change.

We will **review** your support plan with you. This means we will look at your support plan again with you.

We will also review your support plan

- once a year

or

- if lots of things change in your life.

For example, you might move out of your family's home.

You might **not** be happy with

- the review of your support plan
- your new support plan.

You can ask us to look at your support plan again.

You have 3 months to ask us to review the plan if you are not happy with your support plan.

More information

Go to our website: www.ndis.gov.au

Call 1800 800 110 (Monday to Friday, 9am to 5pm)

Is English hard for you?

Do you speak a different language?

Call 13 14 50

Are you deaf or hearing impaired?

You can use TTY.

Call 1800 555 677

Then give the number 1800 800 110

Is your speech hard to understand?

You can use the NRS Speak and Listen

Call 1800 555 727

Then give the number 1800 800 110

Send us an email to enquiries@ndis.gov.au

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Scope's Communication and Inclusion Resource Centre wrote the Easy English. October 2014 www.scopevic.org.au

To see the original fact sheet, contact National Disability Insurance Agency.

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